



Unitary Products Group  
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## SERVICE INFORMATION

**DATE:** April 23, 2007

**YS-016-07**

**TO:** All York Service Managers  
All York Distribution Managers  
All Field Service Supervisors

**SUBJECT:** Flood Damaged HVAC Equipment

The recent flooding created by the recent storms in the Northeastern part of the US, once again brings attention to the safety hazards involved with flood damaged HVAC equipment.

Submerged HVAC equipment typically is damaged beyond what would be considered cost effective repair. Fully submerged equipment requires replacement of all open exposed electrical controls and motors. Likewise, gas piping, controls and burner systems require a combination of component part replacement and cleaning to assure proper, safe operation. In addition, submerged air handling or duct systems are subjected to the potential biological hazards caused by contaminated floodwater.

All things considered, complete equipment change-out coupled with a thorough duct system replacement or cleaning is likely the action required to restore safe, reliable HVAC system operation.

UPG Technical Services strongly recommends that all flood damaged HVAC systems remain off line until properly inspected and dispositioned by a skilled HVAC professional. It should also be noted that part replacement due to flood damage is not covered by the Standard Limited Product Warranty.

UPG Distributors are requested to alert their local dealers and contractors of this information as applicable.

If any questions should arise, please contact UPG Technical Services for additional information or guidance.

Sincerely,

*David L. Negrey*

David L. Negrey, Director  
Technical Services and Applications Engineering